

SOUTH PIEDMONT PARTNERSHIP FOR PH IDEAS AND STRATEGIES TO FIND THE MONEY FROM PATIENTS

- 1. Newborn home visiting nurse checks persons in the home during her/his visit and will assess environment to determine any inaccuracies in eligibility information obtained in clinical setting (i.e., \$250,000.00 home with 0% recorded).**
- 2. Call five patients a month who are certified at 0% that state they do not work and see if they are at home during the day. Someone else may answer the phone and state the person you are calling is at work.**
- 3. Keep copy of current eligibility worksheet in front of chart to remind staff to update and to verify at each visit if patient or persons in household are now working especially if they reported not working.**
- 4. Use IUD application information to see if consistent with our records.**
- 5. Pull up people in household to see if they are in the system and do they match what is given.**
- 6. Photo ID's to validate proof of income matches person presenting proof.**
- 7. Check to see if insurance coverage information matches employment information patient gave during eligibility.**
- 8. If client asks for a work excuse, staff has been instructed to check the financial screens to see if client has been honest about their work history.**
- 9. When patients bring in disability forms for work to be filled out by clinical staff check DFI screen to see if they reported working.**
- 10. If a single person applies for eligibility services and they have children, always ask them if they receive child support. A lot of times they only give check stubs and if you do income based on check stub they do not give you child support information. If you ask if they have any other income, they say no but if you specifically ask if they receive child support you will get information. Any single parent male or female living in home with children is asked.**